

## COVID-19 Information

### Statement for customers, partners and service providers on coronavirus (SARS-CoV-2)

The coronavirus (SARS-CoV-2) has a significant impact on our private and working lives. The health protection of the people who work for us is a top priority for Biomax. At the same time, we naturally want to keep any impact on our business processes as low as possible in the interests of our customers.

As before, our support is available according to our service level agreements

- The contact persons of our customers are still available by phone or email during our business hours
- The system-relevant positions of the company are permanently filled
- Most of the Biomax employees will work in the home office until further notice. We have created the technical prerequisites to ensure that this is possible without restrictions and without negative effects on our customers.
- Where physical presence is required, the risk of infection is minimised as far as possible by dividing the employees into teams that do not meet on site. All business trips and visits to trade fairs have been cancelled until further notice
- Meetings with customers now only take place virtually

We continuously adapt our contingency planning to protect our employees and guarantee our service to the current situation. Updates are actively sent out as employee and customer information.

Dr. Klaus Heumann

CEO

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